



## RE-OPENING PLAN

### Phase 4

*effective: 12 December 2020*

Please know that we are committed to providing you with a safe environment that aligns with WorkSafeBC protocols to ensure that the risk of exposure to the virus that causes COVID-19 is always minimized. Our current re-opening plan is guided by local and public health authorities including the **Provincial Health Order issued December 3, 2020**. We know that this situation is constantly evolving and as such we are actively monitoring and advancing our solutions to ensure a continued focus on the health and safety of our guests, players, and staff.

Here are some protective measures we are taking to ensure the health and safety of everyone at Prospera Place:

#### Increased cleaning

- Starting with our public spaces and high-traffic areas, we are going above and beyond our normal protocols. We are cleaning surfaces with increased frequency, dedicated staff, and all done by the recommended cleaning agents.
- The ice arena will be cleaned and sanitized by staff following each group. There will be an increased break between users to ensure all high traffic touch points can be thoroughly sanitized. This includes all benches, players gates, dressing rooms, door handles, and washroom areas.
  - Ice: 30 minutes

#### Hand sanitizer

- We have hand sanitizer available at the main entrance of the facility and in various locations throughout the facility. We encourage you to use it as you enter.
- All of our staff will be frequently handwashing throughout their shift as well.

#### Illness Isolation Room

- If you begin to feel ill and are not able to immediately leave the facility, please alert staff and they will take you to the illness isolation room.

#### Social Distancing / Touch Points

- The guided markers and signage in public spaces will remind our guests to maintain the physical distancing of 2 meters of at all times while in the facility.
- Doors have been propped open wherever possible or push-doors are available to reduce touch points
- Water fountains and water bottle filler stations are not available

### Entering the Facility

- Prospera Place is still closed to the general public. People entering must have a booked ice time.
- **Entry Gate:** Minor Hockey Door.
- Please arrive on time and line up outside the facility on the marked, physically distanced spaces.  
**Our facility host will welcome you in when it's time for you to enter:**
  - **Ice: 15 minutes before your scheduled session**
- Please sanitize your hands upon entry and follow directional arrows and host's instructions.
- If you have recently travelled outside of the country and have not cleared the required 14 days of self-quarantine, or if you are experiencing any COVID-19 or flu-like symptoms, or if you have had any contact with someone who has COVID-19-like symptoms, **PLEASE DO NOT PARTICIPATE OR ENTER THE FACILITY.**

### Facemasks

- Facemasks are required in all shared, public areas of our facility.

For more details on this policy including exemptions:

[https://www.capitalnewscentre.com/pdfs/cnc\\_mandatorymaskpolicy.pdf](https://www.capitalnewscentre.com/pdfs/cnc_mandatorymaskpolicy.pdf)

### Spectators and Participants

- There will be no spectators allowed at this time
- Only on-ice participants (players and coaches/refs) and 1 designated off-ice safety person are allowed in the facility.
- Off-ice safety person to sit in designated locations.
- Please do not go behind any areas blocked off with our barrier gates.

### Washrooms and Showers

- Toilets and sinks in dressing rooms are available for use.
- Please maintain physical distancing when using the washroom
- Showers are not available at this time

### Exiting the Facility

- Please exit the facility as soon as possible after your session. Guest are asked not to congregate within the facility after sessions.
- **Please exit the facility following marked pathways within the time limits:**
  - **Ice: 10 minutes.**

### Ice Rink Specific

- Sports are to proceed according to ViaSport Phase 2 requirements
- Dressing rooms are available for use. Washrooms and showers are not available during this stage of re-opening.
- Dressing rooms have a maximum number of athletes per room as marked on the door. Please sit in marked seating areas.
- Athletes using player benches are asked to sit in marked seating areas.
  - To mitigate the spread of COVID on the ice surface, **FULL EQUIPMENT** including helmets with cages/shields are recommended to be worn by all players.
  - All athletes must adhere to appropriate hygiene and handwashing protocols prior to playing and going on the ice.
  - Athletes should be social distancing from each other in all other shared spaces within the arena.

- **Outside of Cohort:**
  - **Ice Capacity:** a maximum of 22 athletes + 3 coaches/officials. No more than 25 total.
- **Within Cohort:**
  - Adults Groups (Approved Scrimmages) – NOT PERMITTED
  - Youth Groups (**Practice**) – A maximum of **25 participants per surface in the field of play**. This includes athletes and Coaches. 2 additional **event staff** outside of the field of play may stay based on Association approval. (No Spectators)
    - U9 & under groups may have 2 event staff per team if more than 1 team is participating
  - Youth Groups (**Games**) – NOT PERMITTED
  - Figure Skating (**Sessions**) – Adhere to PSO guidelines for ViaSport Phase 2. Physical distancing is always mandatory. 2 **event staff** outside of the field of play may stay to support the event based on Association/Club approval. (No Spectators)
  - Professional Athletes (Sport Exemption) – As defined by BC Public Health can have a Maximum of **25 participants in the field of play**. They are otherwise exempt from the Provincial Health Order.

### Assisting Athletes

- U9 (2012) & Younger 1 parent / guardian per athlete may assist with equipment before & after ice sessions. Must vacate once session starts and can re-enter 1 minute before session ends. They will be let in by the groups Safety Ambassador once our Host has approved.
- U11 (2010) & Younger **GOALIE DEVELOPMENT** 1 parent / guardian per athlete may assist with equipment before & after ice sessions. Must vacate once session starts and can re-enter 1 minute before session ends. They will be let in by the groups Safety Ambassador once our Host has approved.
- Athletes that require a parent to provide medical care may have a parent stay based on association approval.
- No siblings are permitted within the facilities.

### Event Staff

- Event staff includes scorekeepers, timekeepers, managers, safety person / trainer, videographer & dressing room / essential volunteers.
- Event Staff not involved in game play must sit or stand in the designated sections that are appropriately socially distanced from the next person.
- There is no in and out privileges for participants or event staff. If you leave during ice session you are unable to re-enter.
- There is no swapping of participants or event staff during your ice session.

### **Safety Ambassador Mandatory**

- Each Ice or field group must appoint a Safety Ambassador for each team participating
- The team's Safety Ambassador will screen for illness prior to entering the arena including athletes, coaches, team officials and event staff.
- The team's Safety Ambassador **will meet the Host at the entrance door 15 minutes prior to the ice time**. If no Safety Ambassador is in attendance the group will be unable to enter the facility. The safety ambassador will manage the door until their entire group has entered.
- Safety Ambassador will manage re-entry of parents at the door with 1 min remaining in session.
- The team's Safety Ambassador will maintain a record of names and phone numbers for those persons entering the arena. This information will be made available to the Public Health Authority upon request for the contact tracing purposes.
- Safety Ambassador will advise arena staff of any major or notable incidents during session
- Safety Ambassador will enforce the facility and LSO guidelines.
- Safety Ambassador must be visually identifiable

### **What's Next ...**

We are committed to monitoring our operations regularly and will be updating our processes, as necessary. We will be closely following the recommendations from our public and local health agencies as well as taking valuable feedback from our guests, players, and staff.

We want to thank you for all your support and look forward to seeing you in our facilities again. If you have any questions or concerns, please do not hesitate to contact us at: [jleung@capitalnewscentre.com](mailto:jleung@capitalnewscentre.com)